

**The Esther House
Residential Manual
January, 2025**

Welcome to Mission Missouri's Esther House. This facility is the transitional housing component of Mission Missouri's Recovery Support Services Program. We wish you every success in your stay here. While you are here, you will encounter a caring team of staff and volunteers and will obtain all the assistance you may need to prepare you for the success that you can achieve. Our policies and guidelines are designed to meet the requirements of Mission Missouri's Recovery Support Program. As circumstances arise there may be a need to change a guideline that applies to a particular situation for the overall good of the program. In such cases you will be notified in a timely fashion as to the change.

The team of Mission Missouri has recently developed a Three Phase Recovery Program called **"Sisters Rising"**.



The three phases are:

Foundation: Laying a solid base for growth

Formation: Establishing structure through discipline

Fulfillment: Achieving and accomplishing what brings
joy and contentment in the context of "Active Citizenship"
– the ultimate goal of recovery

<i>“Sisters Rising” Recovery Program</i>		
Phase One: Foundation	Phase Two: Formation	Phase Three: Fulfillment
Beginning the date of Program Orientation through completion of Phase 1 assignments	Individualized Upon Completion of Requirements	Finalize all recovery goals and plans
Primarily individual work with FCC counselor and stabilization support	<i>Eight Wellness Dimensions:</i> Occupational; Physical; Intellectual; Environmental; Emotional; Financial; Social; Spiritual	2 Options for exit planning

Built on the Eight Wellness Dimensions:

Emotional

Coping effectively with life and creating satisfying relationships

Occupational

Personal satisfaction and enrichment derived from one’s work

Financial

Satisfaction with current and future financial situations

Physical

Recognizing the need for physical activity, diet, sleep, and nutrition

Social

Developing a sense of connectedness, belonging, and a well-developed support system

Intellectual

Recognizing creative abilities and finding ways to expand knowledge and skills

Spiritual

Expanding our sense of purpose and meaning in life

Environmental

Good health by occupying pleasant, stimulating environments that support well being

Our program is described in detail in the remainder of this manual and in your “Sisters Rising” Recovery Program folder

However, let us state a **brief summary** of the **primary guidelines** for your understanding:

1. The **Sisters Rising Recovery Process** will be your guide to the program.
2. **Fees** for housing and food are due each month. **Failure to pay fees will result in discharge.**
3. **Violence** of any type will not be tolerated and will result in your **immediate discharge** with no chance to reapply.
4. **Use of illegal drugs, prescription drugs used illegally, or alcohol** will result in consequences determined by the Recovery Support Team and may include residential treatment, intensive outpatient treatment, restrictions, transfer to another Recovery Support provider, or discharge.
5. **Selling illegal drugs, prescription drugs used illegally, or alcohol on the property or in the Esther House will result in immediate discharge.**
6. **IF AT ANY TIME YOU FEEL YOU ARE STRUGGLING WITH YOUR SUBSTANCE USE DISORDER AND BELIEVE YOU ARE IN DANGER OF RELAPSE, IMMEDIATELY TALK TO YOUR COACH, COUNSELOR, OR OTHER STAFF IN ORDER TO PREVENT REUSE.**
7. Mission Missouri is a **faith-based program**. The Life Recovery Bible will be utilized along with other faith-based materials.
8. Mission Missouri’s residential program is a “**community**” of individuals seeking and sustaining recovery. Because we are a community or family setting, you will be assigned a **daily house chore**. You will also be expected to **exhibit behaviors that are aligned with recovery, with good citizenship, and with healthy relationships.**



God Bless You! We pray for your complete success.

ALCOHOL/DRUG TESTING-Alcohol or other drugs may not be used, sold, traded, taken, or given away on or off the premises of The Esther House. **Drinking or possession of alcohol or use of other drugs or possession of alcohol or other drugs including prescription drugs used inappropriately anywhere on the premises will result in your automatic removal from The Esther House by unsuccessful discharge.** This includes any “legal” substance used in order to alter mood such as substances used as an inhalant or something that is sold legally but is smoked, ingested, or drank with a mood altering purpose. Possession of drug paraphernalia such as roach clips, hemostats, or syringes, is considered a serious infraction and may result in your immediate termination.

The Esther House staff reserve the right to take a urine sample for drug testing at any time. Recovery House Members are offered 30 minutes to provide a urine sample. If the Recovery Guest fails to produce urine samples during that time period, a violation is written. A refusal to comply with a request to submit to a U.A. test is grounds for termination from The Esther House program. A tested sample that has shown a positive result may be saved in a locked and secure location for the possible necessity of sending the sample to your Probation Officer or clinical outpatient counselor.

As deemed appropriate by the Recovery Support Team, Mission Missouri may contract with an outside collection and testing company to perform either urine, breathalyzer, or hair testing or a house drop, the day and time of which will be determined by the Executive Director.

ARRESTS (NEW) AND OLD WARRANTS-All Recovery House Members are required to immediately report any contact with police, new arrests, or difficulty with an old warrant.

BOUNDARIES-While a Recovery Guest of The Esther House you must remain within certain building boundaries. You are not allowed to visit in the rooms assigned to other Esther House Recovery House Members without them present. This rule is designed to protect your belongings. If you are found in a Recovery Guest's room other than your own, a violation will be written. In addition, you are not to be in the offices of staff members unless invited in for a meeting or program requirements.

BUILDING DUTIES (HOUSE DUTIES)-To maintain an orderly and clean environment it is necessary that all Recovery House Members take part in maintaining a safe, healthy, and clean place in which to live.

All Guests are required to:

EACH MORNING OPEN YOUR CURTAINS AND OPEN THE BLINDS. This is very important to let in light and decrease the feeling that you are in a dark, hiding place, isolated from the world!

Maintain your belongings; you are in a room with a roommate and you each have space for your own belongings. You are not allowed to keep so many things in your room that your roommate does not have half the space for her belongings. Be respectful of your roommate's space.

Keep your room in order and clean.

See that beds are made and all belongings are stored neatly before leaving premises.

Complete daily house duties and all other tasks that will be assigned.

Room inspections by staff will be conducted daily; failure to complete house duties or maintain rooms will be grounds for a violation with appropriate consequences imposed by the Recovery Support Team.

Total building clean-ups are conducted daily. All Recovery House Members are assigned chores to ensure the entire building and outside areas are cleaned. ***Please review the Room Condition requirements included in this handbook.***

CHURCH ATTENDANCE- This is a faith-based program and spiritual growth is a primary foundation of your success while at Esther House. While there are many roads to spiritual growth, we have seen that weekly church attendance is a way to measure your willingness to work toward your personal spiritual recovery. We attend church together at Riverbend in New Madrid, a recovery church.

COMPLAINTS—If you have a program complaint, you need to document your concern in writing. All complaints are forwarded to the Executive Director. Complaints are generally less serious than submission of a formal grievance (see section on Grievance Procedures). All complaints are taken seriously and may address issues unknown to staff. You are encouraged to document concerns for staff attention.

COMPUTER- There is a computer in the office hallway that is designated for residents to use for (1) job search; (2) job applications; (3) to check email; (4) searches related to your recovery program. The computer is to be used in 30 minute time periods by any one client so that all clients will have a time to use the computer. Strictly forbidden is the use of the computer for dating/match.com purposes, search for pornographic or drug related activities, or communication that does not benefit your spiritual and recovery program. The history on the computer can be checked by staff and/or the IT specialist who works with Mission Missouri. Even if you think you have erased the history, our IT specialist is capable of retrieving the information. If FACEBOOK is abused by inappropriate use, your computer privileges will be discontinued.

CONDUCT-Recovery House Members are expected to refrain from any pushing, horseplay, shoving, hitting, or any physical conduct that may promote harm or injury. Verbal threats will not be tolerated.

COVER-UP- Recovery House Members, staff members, or volunteers must not cover up for one another. Failure to report inappropriate behavior will result in disciplinary action for both parties. You may report behaviors that concern you for the wellbeing of the House and its Guests to the Recovery Support Team. The team will follow through with investigating your concerns.

DELIVERIES-You are allowed to receive packages and letters from friends, relatives, and businesses. All packages and letters brought inside the building are subject to inspection, regardless of who brings it in (i.e. family, friends, you, postal carrier, or staff). Unless it is an emergency situation, residents are encouraged to wait until visitation to accept items from visitors.

Under no circumstances are Recovery House Members allowed to accept gifts or to purchase items from staff or relatives of the staff. Staff members are not allowed to accept gifts from the Recovery House Members or family or friends of the guest. Exceptions may apply for holidays or birthdays if being celebrated as a House activity.

DRESS CODE- The Esther House is a residential facility for female residents. Proper dress and behavior is expected of all Recovery House Members at all times. You must be dressed any time you leave your room. You may not enter any common areas of the building including hallways unless you are in proper attire. Nightwear is not considered proper attire. Never use a towel as a covering to go from room to shower area and vice versa. Shoes or slippers must be worn outside of a resident room at all times.

When leaving your room, you must be fully dressed at all times. Shirt and shoes must be worn at all times. Sweat pants or pajama pants are NOT considered proper attire during the week day or appropriate to be worn in the common area. Clothing which depicts racist statements, promotes alcohol or other drug use and organization affiliation, is profane and offensive, is gang related, or is revealing or sagging is not permitted. Tattered or torn clothing is not considered proper dress. Please see a staff member if you are in need of clothing and have no means to purchase necessary items.

EMERGENCY PROCEDURES

The designated staff member of the Recovery Support Team will conduct regularly scheduled and documented safety meetings including fire drills and severe weather drills. All Recovery House Members should follow this plan for exiting the building safely.

***FIRE**

Move as quickly as possible to the nearest door and out of the building. All Recovery House Members should gather across the street from the Esther House.

REMEMBER THE FOLLOWING POINTS:

In case of fire, do not waste time gathering personal belongings. LEAVE THE BUILDING IMMEDIATELY! If your door is closed at the time the fire alarm sounds, place your hand on the door to determine how hot the door is. A hot door may mean that hot, toxic gasses may have already spread to the hallway. Open the door cautiously before entering the hallway.

A copy of The Esther House floor plan, with escape exits, and fire extinguishers are located on the walls throughout the building.

***SEVERE WEATHER or TORNADO**

In the event of a tornado, go quickly to the center hallway or to the west wing Recovery Tech office area on the Residential wing making sure all Recovery House Members are in position with both sets of double doors and office doors closed.

***FLOOD**

In the event of a flood, all Recovery House Members should move to the highest point of the building.

***EARTHQUAKE**

In the event of an earthquake, follow this plan when exiting the building: Move as quickly as possible to the north end of the property. Do not waste time gathering personal items. **Exit the Building!**

FAMILY INVOLVEMENT –Families are encouraged to participate in the recovery process. Family engagement and counseling is available upon request. Family members can receive education, support, and guidance to enter their own recovery process. Individual and group sessions are available and referrals to outside resources such as Al-anon which meets on Tuesday evenings at 7 p.m. in Sikeston.

FOODSTAMPS – All Recovery House Members who are eligible for Food Stamps will apply for their stamps. Mission Missouri has received Vendor status with the State of Missouri. Food Stamps will be administered by the accounting office team member. When the client leaves Esther House, the Food Stamps will go with the client.

If the amount of Food Stamps is not applied to the charge for the food plan, the resident will be required to cover the amount for the food plan which begins on the day of entrance into the program.

GRIEVANCE PROCEDURE- You have a copy of your Client Rights in your Recovery Guest binder. If your rights have been violated while a participant in the treatment program, you may file a grievance. The forms are available from the Residential Director. All grievance reports will be directed to:
Executive Director, Mission Missouri, Box 1858, Sikeston, Mo. 63801

Mission Missouri endorses and utilizes the “open door” policy. The policy encourages Recovery House Members to discuss problems with the Recovery Team, beginning with the Residential Director, and to be open about their feelings. Recovery House Members should be able to express their thoughts without fear of recrimination from staff.

Unfortunately, problems do occur no matter how hard we strive to avoid them. For this reason Mission Missouri has a grievance procedure to provide an orderly and fair process by which such differences can be resolved.

A Recovery Guest may process a grievance on almost any issue. However, **WRITTEN POLICIES** are not subject to the grievance procedure. A Recovery Guest will not jeopardize his residency or be subject to recrimination because of his use of the grievance procedure.

Disabled persons may obtain needed assistance with the Grievance Procedure by contacting the Executive Director and/or COO.

The grievance procedure is as follows:

- STEP 1:** The Recovery Guest should talk to the Recovery Support staff on duty first about her problem.
- STEP 2:** If the Recovery Support staff is unable to make an adjustment satisfactory to the Recovery Guest within seven (7) days; the problem should be taken to the Executive Director and/or COO to request problem resolution.
- STEP 3:** If for any reason the Recovery Guest is uncomfortable utilizing Step 1 and/or Step 2, or if either or both were utilized and the Recovery Guest is not satisfied, the problem should be taken through the grievance procedure. The Executive Director will explain how the grievance

procedure works, and may assist the Recovery Guest in writing the grievance. However, the Recovery Guest may elect to write her own grievance. The Recovery Guest should file the grievance within 30 days of the incident or occurrence with which she disagrees unless that was not possible for good reason. The Executive Director will have seven (7) calendar days after receipt of the written grievance to respond in writing to the grievance.

STEP 4: If the Recovery Guest is not satisfied with the answer at Step 3, she may advance the grievance to Step 4. This must be done in writing, within fifteen calendar days of receiving the Step 3 answer unless it was not possible to do so for good reason. Step 4 consists of a grievance committee as follows:

1. Executive Director – Regular Member
2. COO – Regular Member
3. Executive Board Member
4. Recovery Support Staff
5. Recovery Guest
6. 4 people, either employees or Recovery House Members

The Executive Director and COO will act as moderators. The remaining members shall be chosen by the grievancee from a list of employees/Recovery House Members supplied by administration. None of the individuals on the grievance committee will have been involved in the incident or occurrence, which caused the grievance. An Executive Board member shall also set on the grievance committee.

A fourth step meeting will be arranged shortly after the grievance committee has been selected. The staff member responsible for the management of the grieving Recovery Guest will present the organization's position. The grievancee's position will be presented by the grievancee or by a Mission Missouri representative if so requested by the grievancee.

At the hearing the time for presentation of both the organization's and grievancee's case will be limited to 30 minutes each. The grievance committee will have the opportunity to question and clarify the position of both parties. Following the presentation of each position, the grievance committee will deliberate until it is able to reach a recommendation. Final recommendation of the grievance committee will be given to Recovery Support staff and the grievancee in writing. The Executive Director and the President of Mission Missouri, who will then make the final decision, will review the recommendation of the grievance committee.

If you have a complaint regarding abuse, neglect, or violation of your rights, you may contact:

Client Rights Monitor
Department of Mental Health
1706 E. Elm Street
Jefferson City, Missouri 65101
573-751-4122

Recovery Housing Grievance Procedure if local resolution cannot be obtained is available through obtaining a form at www.mcrcsp.org.

HOUSE MEETINGS-House meetings of all Recovery House Members are conducted to allow the Recovery House Members to update changes or discuss upcoming events (i.e. extended pass time for holidays, parties, outings, etc.) These meetings are mandatory and other outside obligations should not be scheduled during these meetings.

ITEMS NOT ALLOWED- The following items will be removed if found in a room:

Cooking appliances (warmers, stingers, etc.)

Refrigerators

Microwaves

Heaters

Crock pots

Alcohol-based products (mouthwashes, cologne, etc.) and unauthorized medications (no over the counter cough medications containing alcohol)

Aerosol cans such as “duster” products

Hand Sanitizer

Tattoo equipment

Weapons

Pornography is not allowed. If pornography is found in your possession, we will dispose of the material and disciplinary measures will be taken. Guests are not allowed to subscribe, purchase, receive, or possess publications, videos, pictures or any other items which promote violence, disorder, or the violation of any state or federal law or any pornographic material containing specific sexual acts.

KITCHEN AND DINING ROOM RULES- Recovery House Members must clean up after themselves. Food should be eaten in the main dining room. If you are eating food prepared in the kitchen, you must eat that food in the dining hall. It is not to be taken to your room. If you choose not to eat meals in The Esther House, you are still responsible for paying for the food plan. Only kitchen staff should be cooking in the kitchen. Any deliveries of food are on a very limited basis and only after approval of the staff.

LAUNDRY LINENS - Each Recovery Guest will be provided with the necessary bed linens. You are responsible for the upkeep of your own dirty linens. Any lost, damaged, stolen, or heavily soiled linens will be your responsibility, and you will be charged for the damaged items issued to you regardless of the reason. When linen is turned in it should be as neat and clean as the day you receive them. Bedspreads, comforters, linens, should be washed and dried and returned to the room in which it was being used.

LOANS- If money is loaned from one resident to another, there is a chance that you will not be paid back. Mission Missouri is not responsible for money you loaned and were not paid back. It is not recommended that you loan money while staying at Esther House.

MAIL – All mail is distributed by staff. Intercepting the US mail or removing it from our mail box is against the rules and may be considered a federal offense depending on the circumstances.

MALE OUTPATIENT CLIENTS – Dating outpatient clients or those in the recovery community is NOT allowed. While you are at Mission Missouri your energy and commitment must be toward your own recovery, not invested in creating more chaos in your life. After completion of your time at Mission Missouri you are free to investigate friendships and relationships with people you met while in the program; however, such activity is not allowed while you are in this program. No phone numbers are to be exchanged.

MEDICAL- You are responsible for any medical or dental care needs you may require. If you do not have a physician or dentist we can refer you to Semo Health Network. If you require mental, behavioral or emotional needs we can also refer you to Bootheel Counseling or to Ferguson Medical Group depending on whether or not you have Medicaid or Medicare or appropriate payment method. You may receive transportation to these facilities, provided you give at least 48 hours notice to the Recovery staff. We realize there may be some emergencies, which may not allow you to give notice. In this event notify the staff on duty to assist you in making arrangements for proper medical attention. **An ambulance will be called if necessary and you will be transported to Missouri Delta Medical Center in Sikeston.**

PASS PRIVILEGES-Recovery House Members **in compliance** with The Esther House rules and expectations will be eligible for a pass. When a pass is granted, Recovery House Members must return to The Esther House by the time specified on each pass. Passes cannot interfere with your individual treatment schedule.

Compliance means: meeting attendance, housing/programming/food plan fees paid, chores being completed appropriately, counseling sessions completed weekly, assignments from Counselor and Coach completed, as well as other stipulations from the Recovery Support Team specific to your recovery. When using a pass, all Recovery House Members must list their destination, must have prior approval **to that destination** from the Recovery Support Team and follow the sign in/sign out process. **LATE RETURNS**-You should immediately contact The Esther House if you cannot return and are subject to Major Conduct Violations.

***CRITERIA FOR DAYTIME OVERNIGHT OR WEEKEND PASSES**-After 30 days of probation you may apply for the first level of pass as long as you are **in compliance** with your program. All passes are considered on a case-by-case basis. In order to be considered for a daytime, overnight or weekend pass, the client must be in compliance with all Esther House regulations and expectations, including being current on all housing fees. Below are general guidelines for daytime, overnight or weekend passes:
All pass times must be approved.

- 1. After thirty days and one six-hour pass successfully completed, you will be allowed one 12 or 24 hours overnight pass, determined on a case by case basis. That will be all you are eligible after the first thirty days.**
- 2. After the second month you may apply for one weekend pass during that month and the months that follow, and only one weekend pass per month.**
- 3. Holiday passes will be determined each year on a case by case basis.**
- 4. The six-hour pass will not be allowed until the first thirty days of enrollment have been successfully completed.**
- 5. If you have obtained employment, you will be required to complete the Employer Information form which can be found in your file. You will also be required to bring your first check stub for a copy to be made and placed in your file.**

All pass requests must be turned in Thursday by noon prior to date of pass to the Residential Director. Your request for pass and your signature will indicate that you understand you are responsible for transportation to and from your destination. **Staff members of Mission Missouri are not responsible for your return if your transportation does not work out. Your signature also states that you acknowledge Mission Missouri is not held responsible for any unhealthy or illegal choices you make while away from Mission Missouri.**

Disabled Recovery House Members will be considered for passes on a case-by-case basis. Recovery House Members are not allowed to change their overnight destination during the specific pass dates. Recovery House Members could be contacted at their pass destination during the course of the pass. Recovery House Members who are not at their pass destinations will have their pass privileges cancelled and be required to return to The Esther House within one hour. Failure to comply will be counted as AWOL, and a conduct violation will be written.

If a problem develops while a Recovery Guest is out on pass, the Recovery Guest should contact The Esther House immediately to report the problem. The Esther House does not receive collect calls!

PERSONAL PROPERTY-Your personal property must be limited. Your rooms/storage facilities should not look cluttered at any time. Any property that does not fit into the drawers or closet space provided will be kept in a storage bin provided for you in the storage shed area. You will have a key to your bin, and the staff will also have a key.

Please make sure all personal property is clearly marked. The Esther House is not responsible for any items not marked appropriately. If your property is confiscated due to dispute of ownership, it will be donated to a charitable organization. Recovery House Members will forgo claim to any property that remains on-site 30 days after client leaves The Esther House. Any items brought into The Esther House will be documented at entrance into the program. It is your responsibility to update your property list as the need arises.

If you arrive without clothing, some may be brought to you. If this resource is not available to you, the staff may refer you to proper agencies which will assist you in obtaining the necessities needed for daily living, as well as work related items.

Any music you play should never be loud enough to be heard in the hallway. You may have a maximum of two plug appliances only.

Any personal property left at your departure will be held for thirty days. If you do not return to pick it up or have someone sent to retrieve it, those belongings will be donated to Good Will or thrown away.

PROGRAM CONFIDENTIALITY- All aspects of the recovery support services of the Recovery House Members and staff involved should be kept in the strictest confidence between all Recovery House Members and staff members.

ROOM SEARCHES- Are conducted whether you are present or not. You may observe from the hallway if you desire. Room searches are done at least once a month or as needed.

RULES and CONSEQUENCES - The following are the classifications of house rules according to severity. Severity of consequence will depend upon decision of the Recovery Support Team with final decision by the Executive Director and COO. Consequences may include referral to residential treatment, intensive outpatient treatment if you have relapsed; mental health counseling if it is determined that a mental health concern is causing an issue in your recovery program; or **could possibly include discharge** from the program if the problem stems from a return to criminal thinking/behaviors. Decisions are made on a case by case basis. Refusal to adhere to the decision of the Executive Director and COO will result in immediate discharge.

*****See the attached chart on rules and consequences for reference to specific situations.*****

Cardinal Rules protect the physical and psychological safety of the community and are strictly enforced. Violating a Cardinal Rule **almost always results in automatic dismissal**. Cardinal Rules include:

No physical violence

No threats of violence or intimidation

No drugs or alcoholic beverage or other substance used for the purpose of altering mood

No selling of illegal drugs on the property of Mission Missouri or in The Esther House

No sexual activity

Major Rules are essential to the recovery process. Violating a Major Rule will result in sanctions and possible dismissal. Major Rules include:

No stealing or other illegal activity

No vandalizing or destroying property

No contraband

House Rules are similar to society's expectations, are related to pro-social behavior patterns residents are expected to adopt gradually, and include:

Following instructions and all guidelines as presented in the House Manual and Program Binder

Smoking only in the designated area

Being punctual

Maintaining appropriate appearance

Using proper names

Not lending or borrowing money or other possessions

Signing meeting/class logs

Signing house logs daily

Completing house chores daily as assigned

Treating others with respect

Recognizing the chain of command, positions of authority, and systems of operation within Mission Missouri's recovery program

SIGNING OUT/IN- All Recovery House Members must sign in/out and have staff permission to leave The Esther House. All information on the sign in/out board in the office hallway must be filled out completely.

SMOKING - Smoking is **not** allowed inside The Esther House. Smoking is allowed **ONLY** outside on the back patio. **NO VAPING!!!**

At **no time** should you throw the used cigarette on the ground. Locate the nearest dispenser provided for smoking materials and throw the extinguished cigarette away. Failure to comply with any part of this smoking policy will result in an additional \$25 fee added to your monthly statement.

TELEPHONE SERVICES- A phone is provided to Recovery House Members with a **20 minute limit** on all calls to be used at designated times. Phone calls will not be received before 6:30A.M. or after 10:30 P.M. Never give out information on another recovery guest. If they are not available, offer to take a message. The resident's phone may be used during business hours only for calls to potential employers or for setting appointments necessary for your program of recovery.

Staff will maintain a list in their offices of people you have approved to receive information about you while you are a Recovery Guest. Those are the only individuals to whom information will be given either over the phone or in person.

TREATMENT- All Recovery House Members will have a Treatment plan developed by the counselor and a Recovery Plan developed at the time of assessment. This will serve as a guideline to ensure success of the program. You will also be required to complete classes with FCC staff at Mission Missouri. If deemed necessary, you may be required to go into residential services at FCC for 30 to 120 days. If completing successfully, you may return to The Esther House.

TRANSPORTATION – Transportation will be provided by staff for appointments locally. Any appointment out of Sikeston will be paid for by the client to Mission Missouri.

VISITORS- Visitors are only allowed in the recreational areas. Provide the Residential Staff with a written list of whom you are expecting. Visitors are to sign in. Visiting hours are from 12:00 p.m. to 4:00 p.m. Saturdays and 12 p.m. to 4 p.m. on Sundays.

REFERRALS

Semo Health Network	200 Southland Drive (Medical) 220 Southland Drive (Dental) Sikeston, Mo. 63801	(573) 472-1770 (Medical) (573) 471-4167 (Dental)
Bootheel Counseling (Mental Health)	760 Plantation Blvd. Sikeston, Mo. 63801	(573) 471-0800
Express Employment Professionals	215 North Main St. Sikeston, MO 63801	(573) 471-1680
FCC	20 S. Sprigg Street Cape Girardeau, MO 63703	(573) 651-4177
Scott County Family Support Division	106 Arthur Street Sikeston, MO 63801	(573) 472-5222
Scott County Probation and Parole	102 Arthur Street Sikeston, MO 63801	(573) 472-5353

Client Rights

Each client shall be entitled to the following rights and privileges without limitation:

- To humane care and treatment
- To receive prompt evaluation, care, and treatment
- To have the rehabilitation treatment plan explained
- To be treated with respect and dignity as a human being
- To be subject of an experiment only with consent or the consent of a person legally authorized to act
- To have records kept confidential
- To have the same legal rights and responsibilities as any other citizen unless otherwise stated by law
- To not be denied admission or services because of race, sex, creed, marital status, national origin, handicap, or age
- To be free from verbal and physical abuse
- To privacy; if any mail is received at the program which is addressed to client, it will be left unopened and the client will be notified of our receipt of the mail. If the client cannot be contacted, the mail will be forwarded to client's last known address or returned to post office
- To have records explained to them.

To not work without wages or compensation unless part of treatment, rehabilitation, or habilitation

Confidentiality: Although all information given by you to Mission Missouri is confidential, you should also know that there are certain situations in which your service provider, due to the requirements of the law, can reveal information obtained during sessions to other persons or agencies without your permission. Also, your service provider would not be required to inform you of his/her actions in this regard. These situations are as follows:

1. If you threaten great bodily harm or death to another person or yourself, your service provider is required by law to inform the intended victim and the appropriate law enforcement agencies.
2. If a court of law issues a legitimate subpoena, your service provider is required by law to provide information specifically described in the subpoena.
3. If you are in treatment or being tested by order of a court of law, the results of the treatment or tests must be revealed to the court.
4. If child abuse or elder abuse is suspected, your service provider is required by law to contact the appropriate officials.

ACCEPTANCE OF THE ESTHER HOUSE RULES

I, _____ have read and understand the rules for The Esther House and agree to abide by them.

I agree to give full attention to my spiritual growth which shall include weekly attendance at church services. In addition, I acknowledge that Mission Missouri is a faith-based program, and I agree to participate in a faith-based recovery approach., including a Sunday service to which friends and family can be invited.

I also agree to perform upkeep of all chores assigned to me including my room.

I understand that I am responsible for a housing fee of \$400 per month which begins upon arrival but which may be covered by a Third-Party Payer. I understand that the Food Plan is \$260 per month for which my Food Stamp Card can be used if I so choose. The Food Plan must be covered either by the Food Stamp Card or by check/cash at the time of my arrival. I understand that if there are any refunds due me when I leave Mission Missouri, these will be made within ten days of my departure. All payments will be reported in a monthly statement.

I further understand that violation of any of the rules may result in my immediate discharge for unsuccessful completion of the program.

I have been given a copy of The Esther House Handbook.

SIGNED _____

DATE _____

WITNESS _____ DATE _____

Mission Missouri's The Esther House Rules and Consequences	
Rule	Consequence
1. Cardinal Rules: Physical violence; threats of violence or intimidation; sexual activity on property; use of illegal drug or alcohol on the property; selling of illegal drugs; failure to pay program and housing fees	Automatic dismissal
2. Cardinal Rule involving use of illegal drug or alcohol (not on property)	Referral to intensive outpatient or residential treatment; however, the referral could be to another recovery support program or could possibly mean discharge from Mission Missouri depending upon the decision of the Recovery Support Team
<p>3. Major Rules: Do not do the following: Stealing or other illegal activity; vandalizing or destroying property; possession of contraband as listed in House Manual; operating a motor vehicle without proper license, insurance and registration; inappropriate behavior toward a male on MM property; not being at your pass</p> <p>Do the following: treating others with respect; recognizing the chain of command, positions of authority, and systems of operation within Mission Missouri's recovery program destination</p> <p>Speaking against staff and the recovery team to other staff or to other clients will not be tolerated. You are instructed to follow the proper procedure for concerns you may have, without exhibiting improper conversation.</p>	<p>Sanction: Being put on contract. Once put on contract, a client may receive only three disciplinary actions before the contract is considered broken by the client and three options will be discussed: (1) discharge with no referral; (2) referral to the FCC women's program; (3) referral to the Amen Center. If client successfully completes the FCC Women's Program, she can apply to return to The Esther House.</p> <p>If client is found to not be at pass destination, pass privileges will be cancelled and will require return to MM in one hour or conduct violation will be written for you as being AWOL.</p>
4. House Rules: Society's expectations related to pro-social behavior patterns expected to be adopted which include following instructions; smoking only in designated area; being punctual; maintaining appropriate appearance; curfew compliance; no cover up of inappropriate behavior by others; misuse of cell phone privilege; no pornographic material; using proper names; not lending or borrowing money to other residents; signing meeting/class logs; signing house logs daily; MM property including linens that are damaged due to misuse will be your responsibility to replace or be charged to replace; completing house chores daily as assigned.	Sanctions and/or positive re-enforcers as determined by the Recovery Support Team could include: denial of pass; cell phone or other electronic device privilege being denied; computer privileges could be denied; additional writing assignments being given; additional recovery workbooks being assigned; additional charges to monthly fee; additional mandatory meetings; additional individual counseling and coaching sessions

Client Signature: _____ Date: _____

Witness Signature: _____ Date: _____

Mission Missouri
Fees for Housing, Programming and Food
\$400 per month for housing/programming and \$200 for food

To clarify the monthly statement you will receive, please review and acknowledge with your signature below that you understand and agree to the following:

1. Your ability to obtain Food Stamps will enable us to apply the amount of your food stamps to the food plan. If you are not approved for Food Stamps, then your food plan will be \$260 but you will not be able to apply Recovery Support Services voucher funds or other third-party payments to that amount; nor can Food Stamps be applied to housing or programming fees.
2. The \$400 that you must have monthly will be charged to you each month beginning the first day of the third month if there are not other third party payments available (other than RSS) that you are a resident of the Esther House and can be applied to housing. There is not an entrance fee to be accepted into the Esther House.
3. Your monthly statement will reflect when we receive RSS funds, Food Stamps, and your payments and will also reflect where those funds are applied.

Your signature below acknowledges that a staff member has explained this payment systems to you during your orientation. The staff member will witness your signature. You will be given a copy, and a copy will be placed in your file.

Signature of Resident and Date

Signature of Staff Member and Date